

(g) undergo training on developmental activities in the administration of the Municipality.

(2) Any ward member, either *suo motu* or representing any Ward Committee or on such other information, may call the attention of the Chairperson to any grievance or neglect or wastage of Municipal property or to the needs of any locality or for any such other purposes any neglect in the execution of Municipal work, or to the wants of any locality, and may suggest any improvements, which may appear desirable.

(3) Every ward member shall have the right to move resolution on any matter enumerated in sub-section (1) and sub-section (2) or any matter connected to the administration of the Municipality, subject to such rules, as may be prescribed under this Act.

(4) Any matter or subject as may be raised or submitted by any member for the purpose of consideration by the Municipal Council shall be considered and appropriate resolutions may be passed accordingly in due implementation of the suggestions forthcoming.

57. Transformation into Model Town.—The Municipality shall strive to transform the town into a model town by preparing a perspective plan. The services required shall be performed by the Municipal Authorities and shall be delivered through online services;

58. E-Governance and Online Services.—(1) The Municipalities shall adopt e-governance system for citizen services on anytime anywhere basis for better, speedy, accountable and transparent administration.

(2) Municipal services may be delivered online for the convenience of citizens in a time bound manner as per the Citizens Charter prescribed under Schedule-III, if timeline is not adhered to, penalty as prescribed shall be recovered from the person responsible for the delay.

(3) Every Municipality shall establish one or more Citizen Services Centre for the purpose of providing online services, and also for facilitating redressal of Citizen grievances.

Conduct of Business

59. Rules and regulations for proceedings of the Municipal Council.—

(1) The Municipal Council shall make regulations consistent with the provisions of this Act and as per the rules made thereunder.

(2) All decisions and resolutions of the Municipal Council shall be by simple majority of the members present and voting, subject to the availability of quorum.